Benefits of Hiring a CAPIA Member

- The California Department of Insurance regulates Public Adjusters. California Public Adjusters are required to be tested, licensed, and current on continuing education requirements.
- To qualify for a license, a PA must demonstrate significant knowledge and competence in a broad range of areas related to property insurance, claims settlement, and pertinent laws and regulations.
- Your CAPIA Public Adjuster is offered the most up-to-date information & training as to adjusting practices in California. CAPIA public adjusters meet high professional knowledge, competence, and achievement standards.
- Both CAPIA and your Public Adjuster promote honesty & integrity with the strictest adherence to the CAPIA Code of Ethics while dealing with insureds.
- CAPIA has already vetted your Public Adjuster. Members under disciplinary actions from CA DOI or CAPIA are not authorized to practice until disciplinary actions have been satisfied by the appropriate authority.



Rate our Members?

Should you engage the services of any CAPIA Member and they do not live up to the ethics listed within this brochure, please notify CAPIA with your displeasure so, as an Association, we can make an effort to resolve any differences.

Likewise, should you engage the services of any CAPIA Member and they exceed your expectations, please let us know as well.

> Send your comments to: info@CAPIAInc.com



Disclaimer: CAPIA is not responsible for CAPIA's Members' violation of CAPIA's Code of Ethics. However, once we know of such violations, we can take appropriate actions to either sanction our Members or remove them from our membership roster.

> Jennifer Barrack, Executive Director P.O. Box 29870 Los Angeles, CA 90029 E-mail: info@CAPIAInc.com www.CAPIAInc.com





See the benefits of hiring a CAPIA Member Firm





Insurance policies require policyholders to prove their loss to the insurance company. Few people have the necessary expertise or experience to meet that burden. Licensed by the State of California, public adjusters have studied insurance policies to represent policyholders as their claim advocates.

PAs understand insurance concepts like replacement cost, actual cash value, business income loss, and other elements of a property loss that are critical to getting a fair and full settlement.

CAPIA member firms undergo extensive training and education on the ever-changing California Department of Insurance laws and regulations. You can rest assured our members dedicate themselves to you in the event of severe tragedy.

To get the claims process off to a smooth start, it's a good idea to discuss your loss with a public adjuster as soon as possible after the damage occurs.

Finding a CAPIA member near you is easy, visit our Member Directory on our website:

www.CAPIAInc.com

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